

Category: Best Use of AI to Transform L&D in an Organization

OnPoint Digital · MetaLark.ai for T-Mobile USA

MetaLark Application Screenshots of Managed Content

The following screenshots provide details on content uploaded into MetaLark for extraction and analysis as described in our award submission information. These screenshots were taken in late July 2026 thus some of the tally counts are slightly different compared to the results shown at the time of “go live” in mid-June 2026.

The screenshot displays the MetaLark application interface. At the top, the header includes the user name 'TMO Prod' and 'Welcome, Robert Gadd | Customer Administrator'. Navigation links for HOME, UPLOAD, CONTENT, SKILLS, REPORTS, and MIGRATE are visible. A sidebar on the left contains a penguin logo and a search bar. The main content area features four large buttons: UPLOAD CONTENT, VIEW CONTENT, RUN REPORTS, and EXPORT METADATA. Below these buttons, a summary box shows '7,624 ITEMS UPLOADED' and '0 COLLECTIONS CREATED'. A table titled '5 Most Recently Uploaded Items' lists the following content:

Item Name	Collections	Type	Upload Date	Status	Action
MagentaBuilt - Importing Project WorkPlan Task Updates -	No Collections	SCORM 1.2	7/30/2026	None	[Icons]
P&E Mentor Circles: Session 5 Participant Guide	No Collections	PDF	7/30/2026	None	[Icons]
P&E Mentor Circles: Session 4 Participant Guide	No Collections	PDF	7/30/2026	None	[Icons]
P&E Mentor Circles: Session 2 Participant Guide	No Collections	PDF	7/30/2026	None	[Icons]
P&E Mentor Circles: Session 3 Participant Guide	No Collections	PDF	7/30/2026	None	[Icons]

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Figure 1 – MetaLark Main Menu with Summary of Most Recent Content Extractions

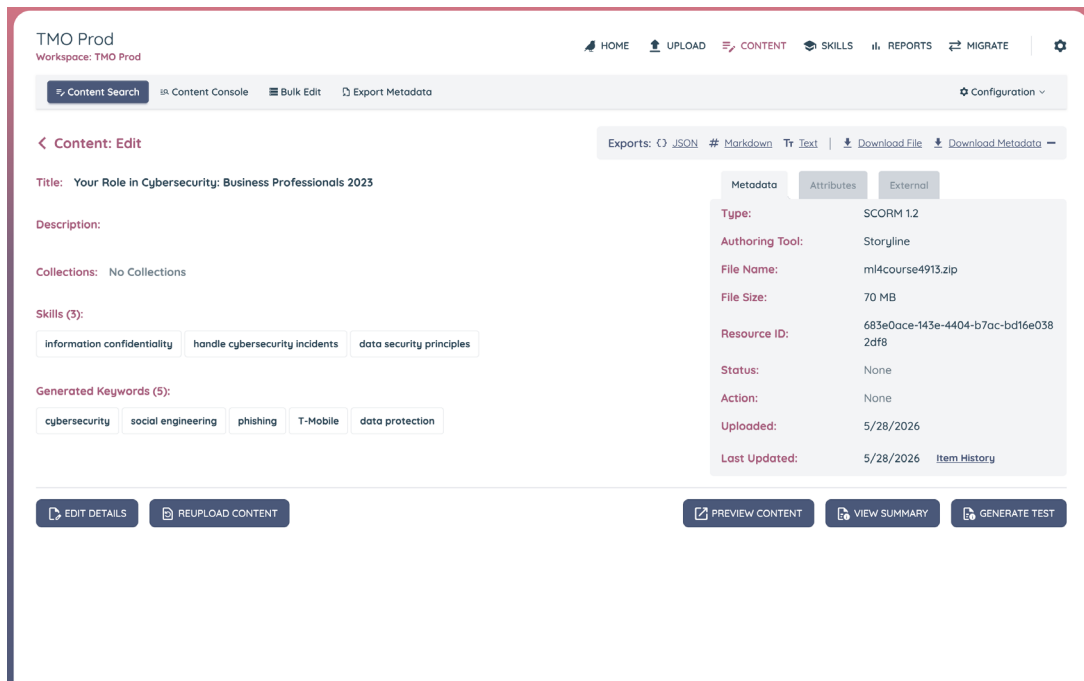


Figure 2 – Content Detail for An Extracted Resource Detailing Mapped Skills & Metatags

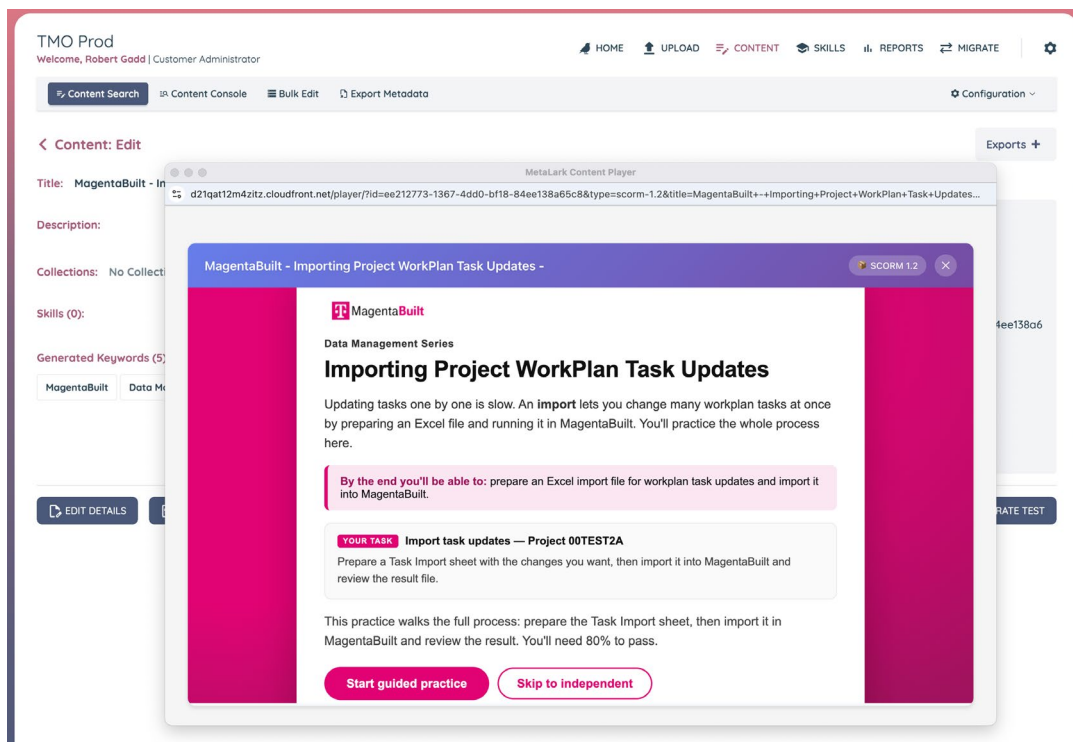


Figure 3 – Content Preview Using MetaLark Player

TMO Prod
Workspace: TMO Prod

HOMEUPLOADCONTENTSKILLSREPORTSMIGRATE

Content SearchContent ConsoleBulk EditExport MetadataConfiguration

< Content: SummarySUMMARYRESOURCE DETAILPrint / Save as PDF

PDF

TFB Micro TEX | NMA | Closed Loop Facilitator: Benchmark All About Payments

RESOURCE ID: 24274651-dc16-4fd0-8d88-3e0eafad623bEXPORTED: 7/30/2026, 4:03:11 PM

RESOURCE METADATA

MEDIA TYPE	AUTHORING TOOL	UPLOAD DATE	UPDATED DATE
PDF	—	5/29/2026	5/29/2026
STATUS	ACTION	FILE SIZE	RESOURCE FILE NAME
—	—	320 KB	169472648844372870.pdf

EXTERNAL FIELDS

EXTERNAL SOURCE	EXTERNAL ID	EXTERNAL ACCESS HISTORY
OPLS-Nugget	Nugget-4M063	—
EXTERNAL LATEST ACCESS	EXTERNAL PUBLICATION STATUS	EXTERNAL CREATION DATE
—	—	—
EXTERNAL PUBLISHED DATE (LATEST)	EXTERNAL CLASSIFICATION 1	EXTERNAL CLASSIFICATION 2
—	—	—

AI-GENERATED SUMMARY

Overview

In this learning content, you will gain a comprehensive understanding of various payment options and processes available to customers. You will learn how to set up payment arrangements, understand the differences between different types of payments, and the implications of failed arrangements. Additionally, you will explore the self-service options available in Account Hub for managing payments.

Main Topics

- Payment methods and setup
- Differences between Proof of Payment (POP) and Recurring Payment Arrangement
- Minimum amount for first installment on an active account
- Impact of failed payment arrangements

Figure 4 – “Resource Detail” Report for a Selected Content Object

TMO Prod
Workspace: TMO Prod

HOMEUPLOADCONTENTSKILLSREPORTSMIGRATE

< SkillsCUSTOMER SKILLS

Q securityOrigin: AllEXPORT SKILLS DATA

Skill Name	Description	Origin	Item Count
apply digital security measures	Follow simple ways to protect digital devices and content.	ESCO	17
apply information security policies	Implement policies, methods and regulations for data and information security in order to respect confidentiality, integrity and availability principles.	ESCO	8
calculate quotations for security devices services	Calculate and present quotations for the installation or maintenance services to be provided to clients, according to their door devices, costs and schedules.	ESCO	3
create a prevention security plan for the store	Design a security plan for the establishment, according to its specifications and security needs in order to prevent any shoplifting or other security threats.	ESCO	16
cyber security	The methods and best practices that protect ICT systems, networks, computers, devices, services, processes and people against unauthorised access, modification and/or denial of service of assets.	ESCO	9
data security principles	The principles of information and data security. They include, among others, confidentiality, integrity, and availability.	ESCO	14
define security policies	Design and execute a written set of rules and policies that have the aim of securing an organisation concerning constraints on behaviour between stakeholders, protective mechanical constraints and data...	ESCO	17
document security incidents in the store	Prepare documentation and specific reports of the security threats, observations and incidents, such as shoplifting, that occur in the store, to be used as evidence against the offender, if required.	ESCO	22
ensure information security	Ensure that the information gathered during surveillance or investigations remains in the hands of those authorised to receive and use it, and does not fall into enemy or otherwise non-authorised individuals' hands.	ESCO	1
ensure private property security	Make sure that gates and doors are locked, windows are closed and alarm systems are active, in order to prevent burglaries or theft.	ESCO	1

Figure 5 – Summary of Discovered & Mapped Skills for All Content

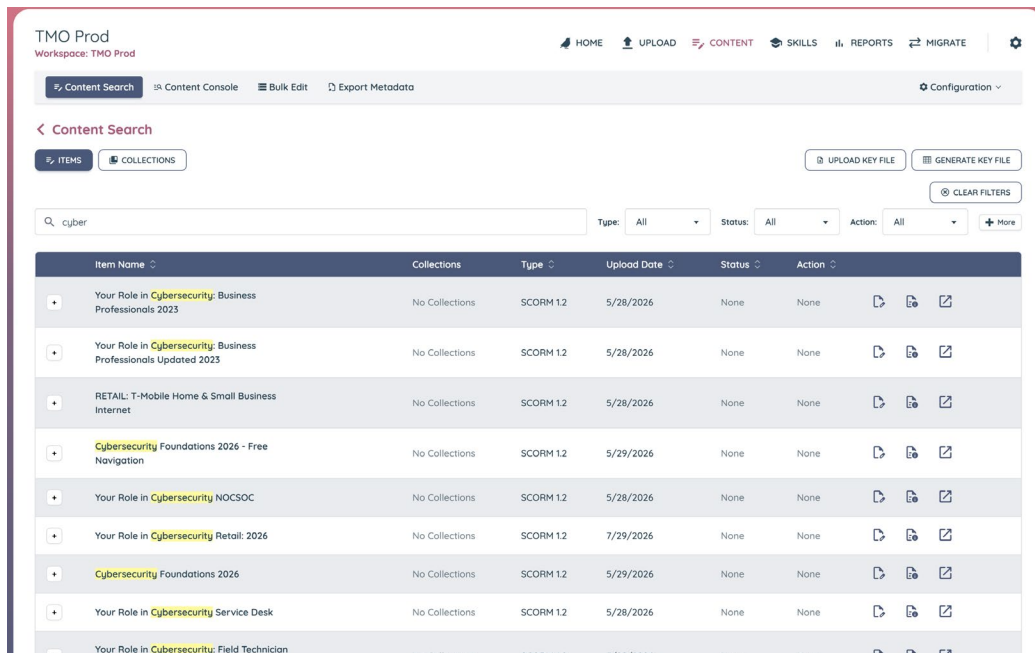


Figure 6 – Basic Search with Highlighted Results for Matched Content

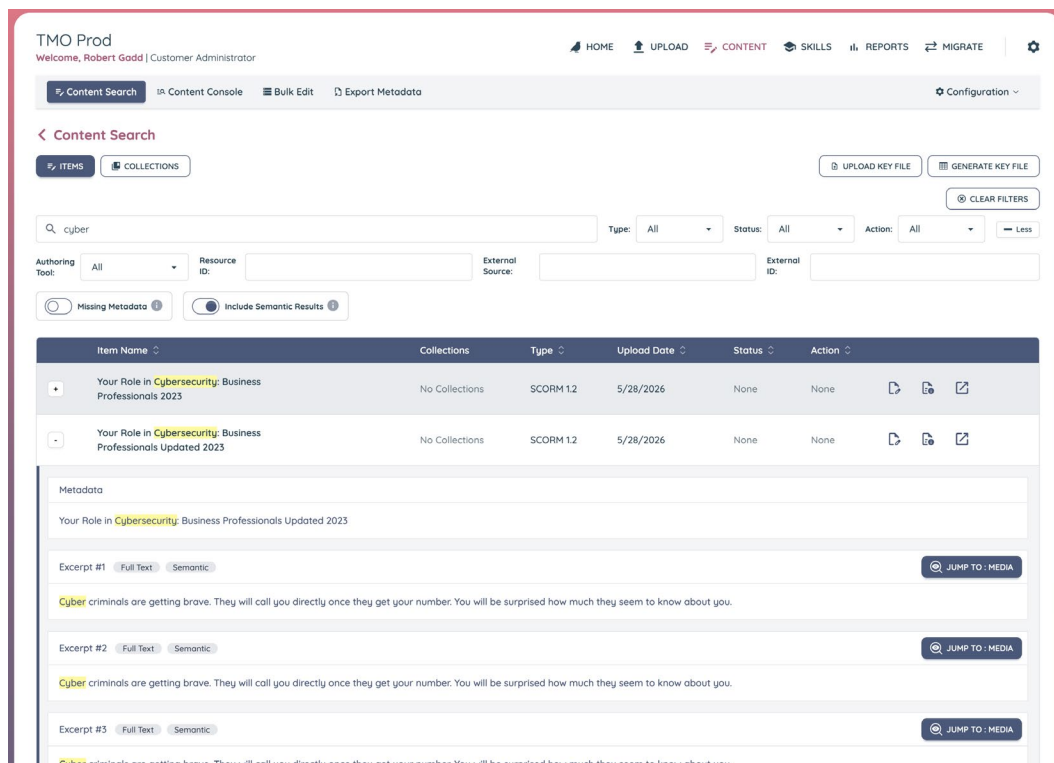


Figure 7A – Advanced Search with Deep Links to Jump Directly to Relevant Term in Content

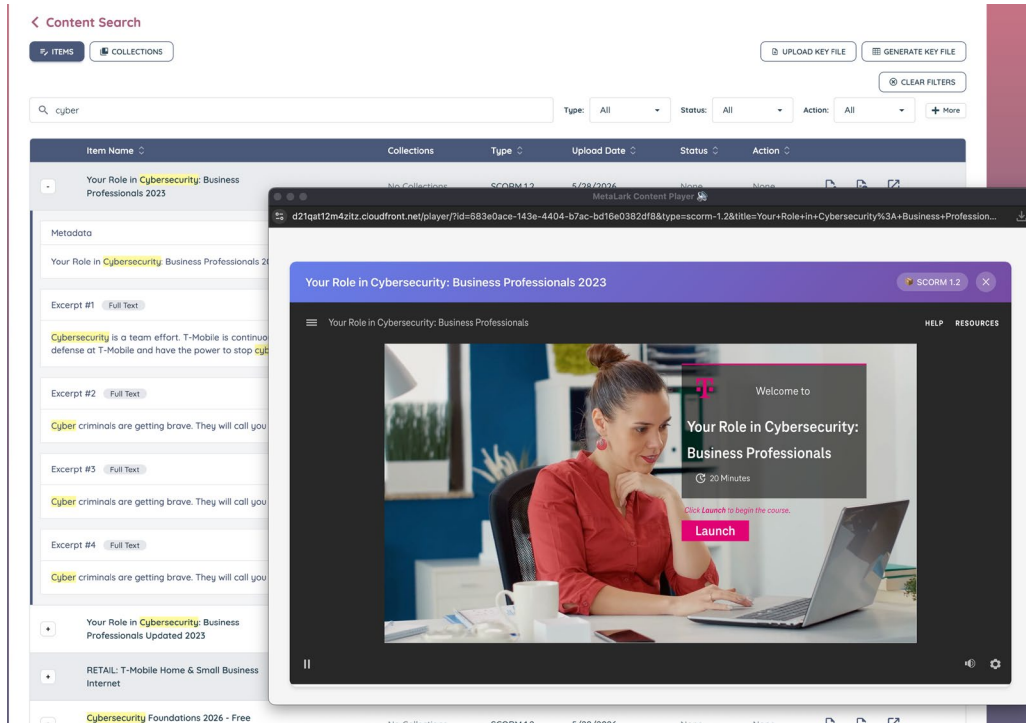


Figure 7B – Embedded Player Launches Content Directly to Search Criteria Result

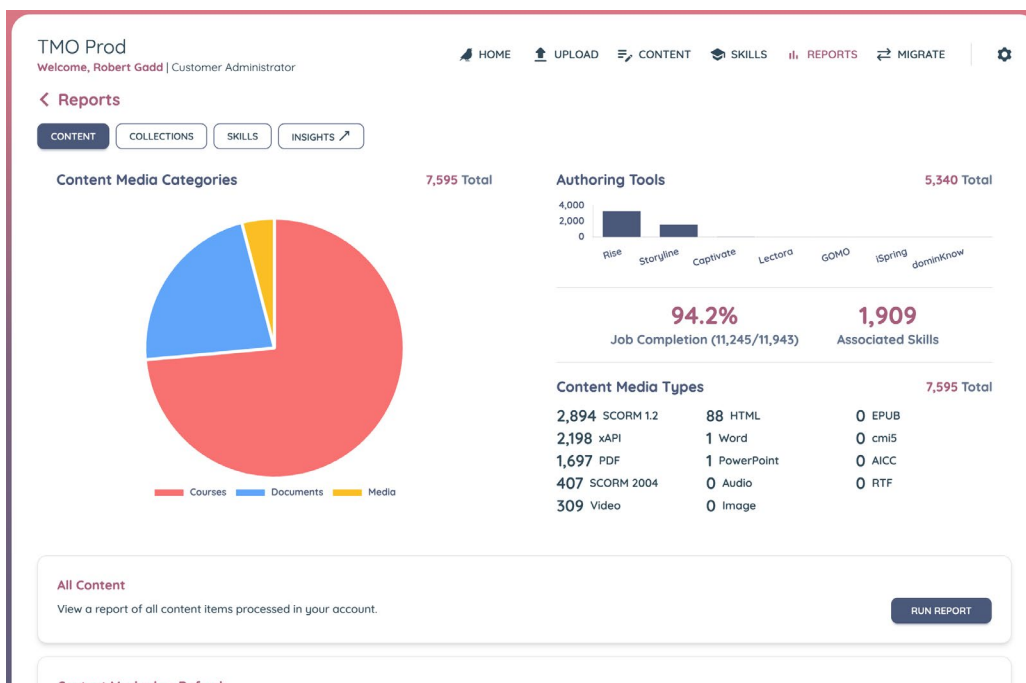


Figure 8 – Reports: Content Analysis by Type

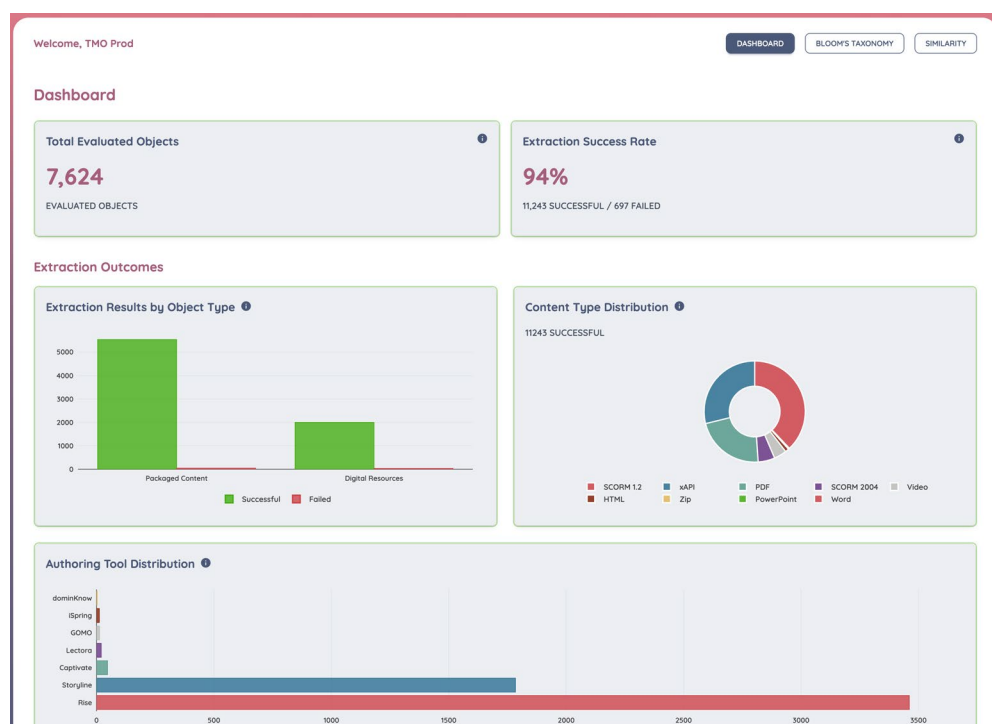


Figure 9A – Reports: General Insights - Content Extraction Analysis

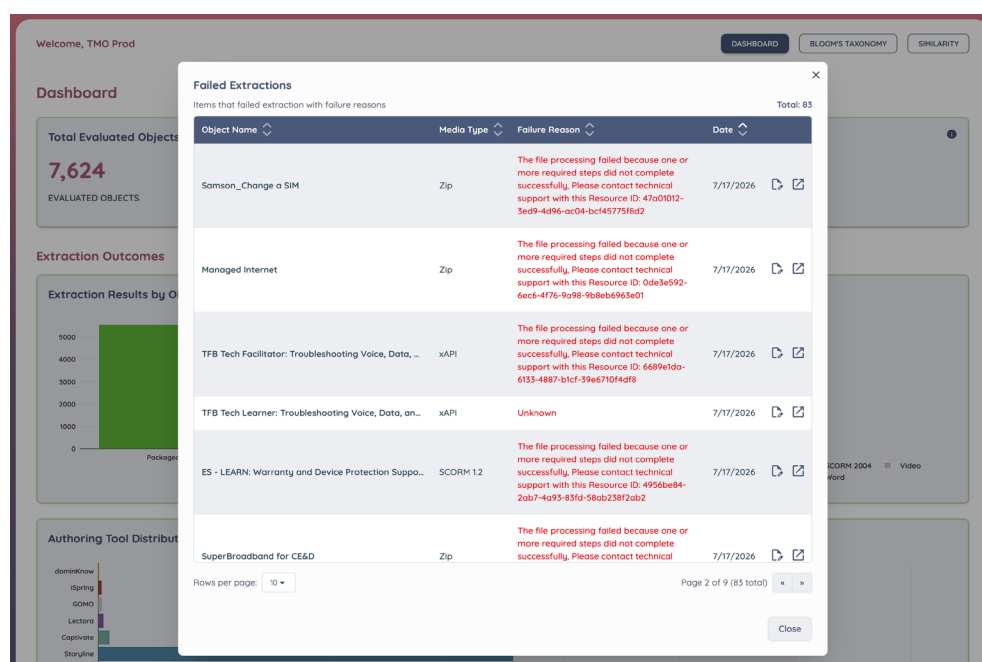


Figure 9B – Reports: General Dashboard - Failed Extraction Analysis

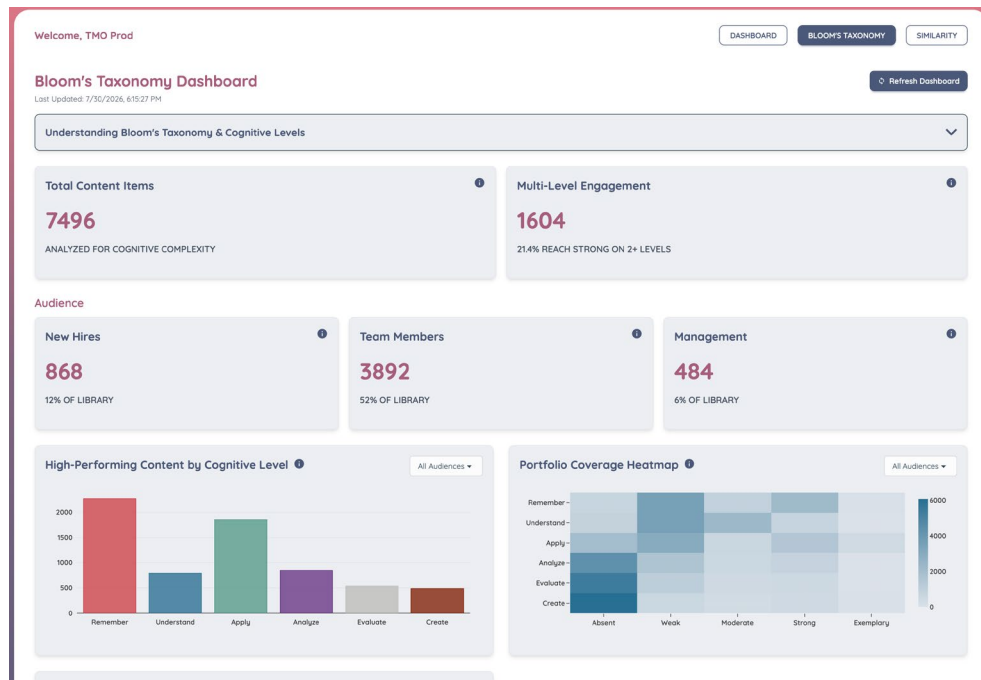


Figure 10A – Reports: Content Insights - Blooms Taxonomy Full Analysis

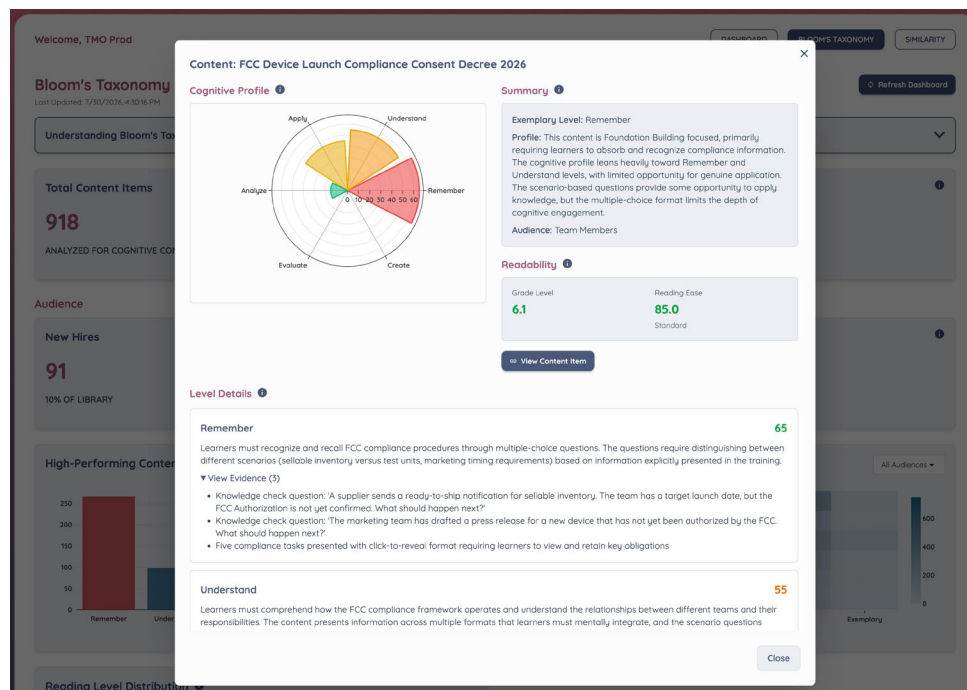


Figure 10B – Reports: Content Insights - Blooms Taxonomy Content Item Detail

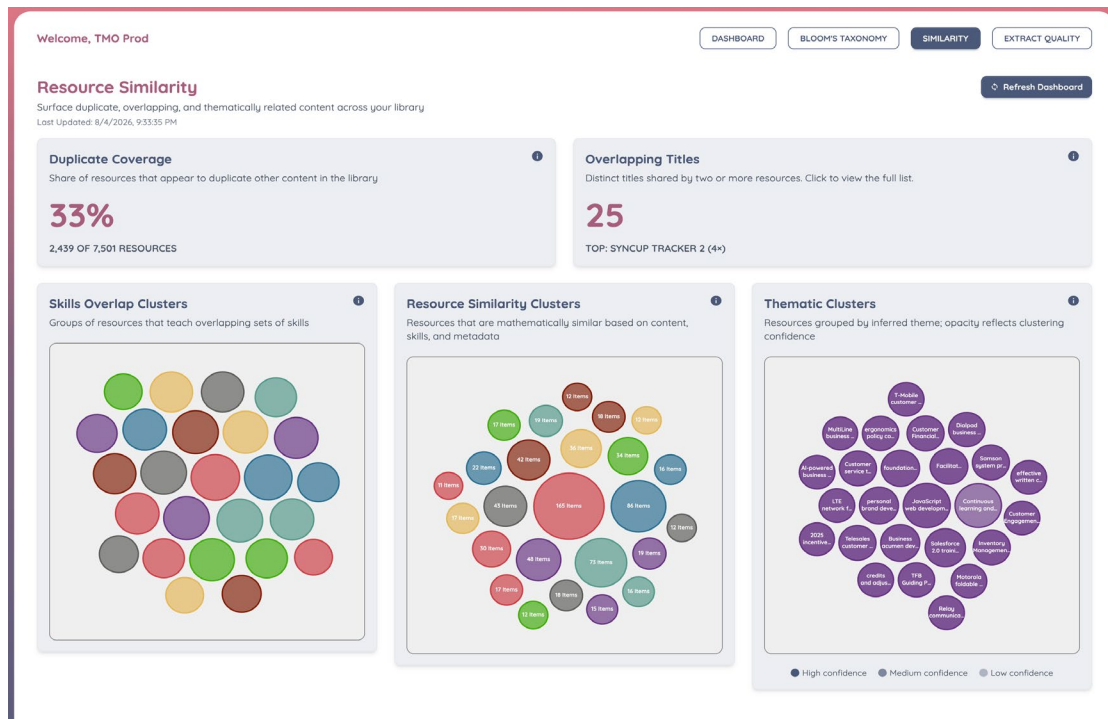


Figure 11A – Advanced Insights: Content Similarities & Patterns

Welcome, TMO Prod

DASHBOARD BLOOM'S TAXONOMY SIMILARITY EXTRACT QUALITY

Resource Similarity
Surface duplicate, overlapping, and thematically related content across your library.
Last Updated: 6/4/2026, 9:33:35 PM

Duplicate Coverage
Share of resources that appear to duplicate other content in the library
33%
2,439 OF 7,501 RESOURCES

Skills Overlap Clusters
Groups of resources that teach overlapping sets of skills

Resource Similarity Clusters
Resources that are mathematically similar based on content, skills, and metadata

Thematic Clusters
Resources grouped by inferred theme; opacity reflects clustering confidence

● High confidence ● Medium confidence ● Low confidence

Skills overlap: assess telecommunication infrastructure issues / network engineering
18 resources in this cluster
Total: 18

● Resource has skill ● Skill not assigned ● Core cluster skill

Object Name	Media Type	assess telecommunication infrastructure issues	network engineering	analyze network	ICT m...	network
Network Foundations - 5G and Non T...	SCORM 1.2	•	•	•	•	•
Network Foundations - 5G Mobility	SCORM 1.2	•	•	•	•	•
Network Foundations - MEC and 5G E...	SCORM 1.2	•	•	•	•	•
Network Foundations - Wi-Fi Offload ...	SCORM 1.2	•	•	•	•	•
Network Foundations - Carrier Ethern...	SCORM 1.2	•	•	•	•	•
Network Foundations - MMTc Evolut...	SCORM 1.2	•	•	•	•	•
Network Foundations - 5G and 4G Int...	SCORM 1.2	•	•	•	•	•
Network Foundations - NAS EMM	SCORM 1.2	•	•	•	•	•
Network Foundations - 5G Network SL...	SCORM 1.2	•	•	•	•	•
Network Foundations - LTE Architectu...	SCORM 1.2	•	•	•	•	•
Network Foundations - 5G Physical L...	SCORM 1.2	•	•	•	•	•
Network Foundations - MMTc Operat...	SCORM 1.2	•	•	•	•	•
Network Foundations - NR Layer 2 a...	SCORM 1.2	•	•	•	•	•
Network Foundations - 5G NG-RAN	SCORM 1.2	•	•	•	•	•
Network Foundations - MMTc Enhanc...	SCORM 1.2	•	•	•	•	•
Network Foundations - 5G Network SL...	SCORM 1.2	•	•	•	•	•

Close

Figure 11B – Advanced Insights: Content Similarities & Patterns

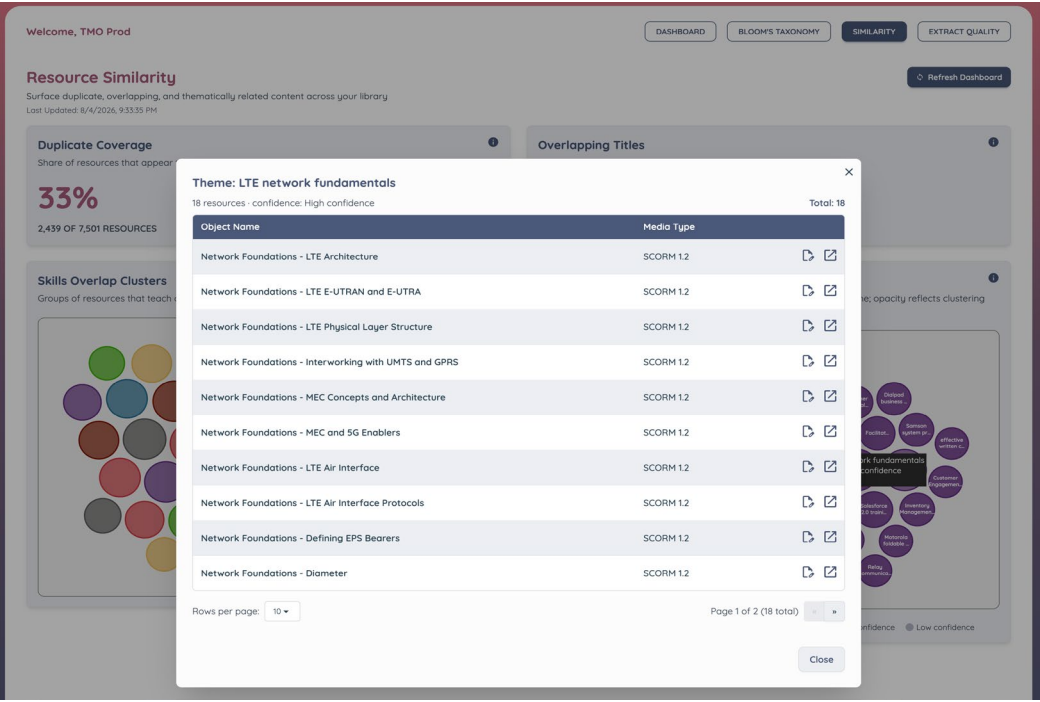


Figure 11C – Advanced Insights: Content Themes

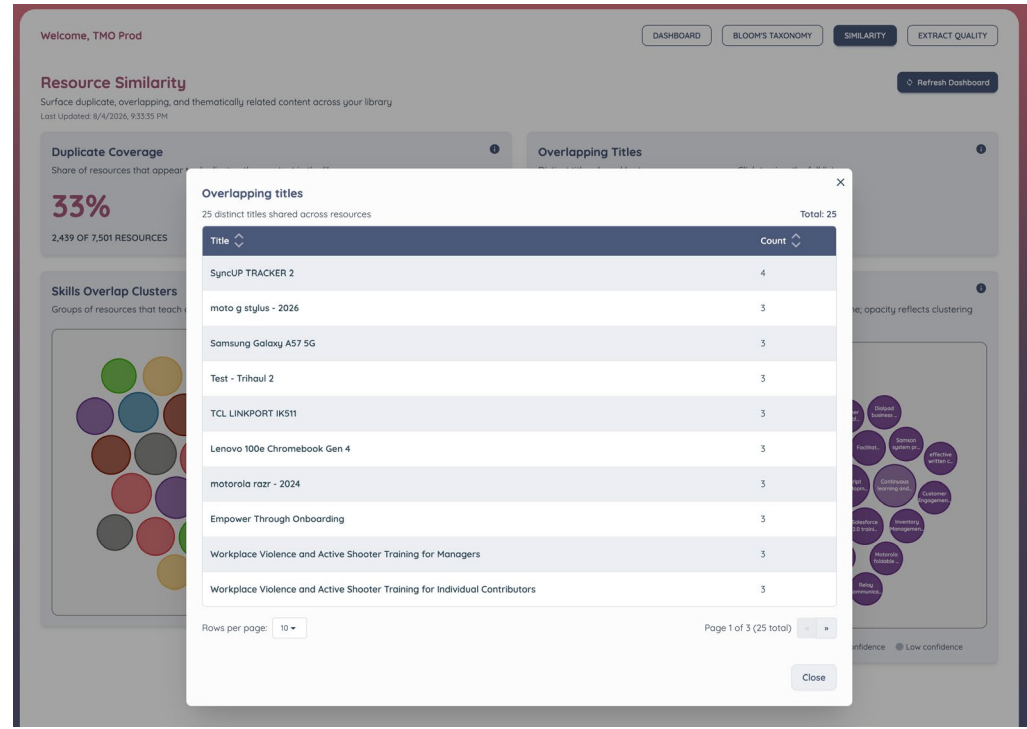


Figure 11D – Advanced Insights: Overlapping Titles